**Mission of Joye Technology Group**

*"To assist organizations in planning and delivering technology solutions to protect information, provide information for better decisions, and improve business profits"*

JoyeGroup enables our clients to be more efficient and more profitable by harnessing the power of technology.

We establish partnerships with clients having a vested interest in leveraging strategy, innovation and technology to outperform their competition and promote financial superiority.  We deliver these results through our intelligence, passion, creativity and a burning desire to make a positive difference.

* We will operate in the best interest of our Client by putting their needs first before ours
* We will produce quality results faster due to adherence to our strict process methodology
* We will assist our clients with information breach assessments, security assessments, remediation, and consistent monitoring to protect employee, executive, supplier, company financial, and Client information.
* We will seek areas of improved client profitability through our unique approach to consulting
* We will measure the amount of value we provide to clients by mutually agreeing upon both qualitative and quantitative success metrics

**Process**

Joye Technology Group demonstrates that all projects must proceed through phases for better success.

Why is this important to Client?

* It ensures that requirements (what needs to be done) are documented and satisfied
* It ensures what is done is tested to ensure requirements are satisfied
* As phases are completed, deliverables are produced. There are times when phase results identify to stop projects. Some projects do not meet goals initially established and they need to be stopped.

Processes or Projects proceed through Phases

1. Plan
2. Design
3. Build
4. Test
5. Implement
6. Post Implement

At the conclusion of each phase, a deliverable must be produced to determine if the phase is complete and the next phase can be started. The deliverable is reviewed by leadership for approval.

Phases contain deliverables (outputs to measure progress). Deliverables are measured to determine if we move to the next phase.  
  
Our process methodology has been approved by the State of South Carolina.

Not sure we need the below..

## ~~What Joye Technology Group Does~~

~~We help organizations solve tough problems in technology, from strategy through execution.~~

~~Our focus is in providing qualitative and quantitative value in the front, middle and back office. We do this through our consulting capabilities in: strategy, program, process, project, architecture, development, risk, operations, and infrastructure.~~

~~We take a holistic approach to our clients business by understanding their culture, people, processes and technologies. We then gauge their temperament for change, develop a cohesive strategy, build buy-in and tactically execute on their vision.~~

~~In addition to our holistic approach, we can also assist clients with a phase or phases of an overall project that is already planned or is underway. Each project phase has a deliverable, or output to measure progress. These deliverables are then measured to determine if the project moves to the next phase.~~

~~Our results are most effective with clients who have a vested interest in leveraging strategy, innovation and technology to transform their organization.~~

**Principles and Values of Joye Technology Group**

Our **principles guide** our **people**, our **relationships** and our **work**.

We strive to uphold a flawless **reputation** in the marketplace. To accomplish this, our corporate principles are built into every word of advice we provide, every system we build, every process we create, and every line of code we write.

1. **Best Interest** - We operate in the best interest of our client by putting their needs first before ours
2. **Trust**- We produce results faster by coming to conclusions quicker because of the high degree of trust we have with our clients
3. **Profitability** - We seek areas of client profitability through our unique approach to consulting
4. **Confidentiality** - We keep all client information 100% confidential by employing unique and tangible techniques to protect our clients Intellectual property
5. **Quality** -We are determined to achieve excellence in everything we undertake, this can be seen in the quality of our people and of our work
6. **Dedication** - We are dedicated to our clients, our work and our firm
7. **Our People** - We invest in our peoples future both in and out of work through a multitude of channels such as professional development programs as well as specific technical training courses
8. **Pioneering** - We believe proven and cutting edge technology helps solves problems faster and we follow through with this by our commitment to research and training programs
9. **Value** - We measure the amount of value we provide to clients by mutually agreeing upon both qualitative and quantitative success metrics
10. **Innovation** - We stress creativity and imagination in everything we do by our consulting approach which emphasizes on critical thinking checkpoints
11. **Process** - We will follow documented processes, produce status updates, produce deliverables and team members will consistently audit their work
12. **Customer Focus** - We understand that customer satisfaction will drive future business

**Services and Solutions**

**Cyber Security and Information Assurance**

**Why you may need JoyeGroup Cyber Security and Information Assurance Services?**

* State and Federal Laws exist that require organizations to report security breaches
  + Does your organization know it has not been breached? We can perform that audit.
* JoyeGroup professionals can perform a security assessment and will provide recommendations for security improvements
* JoyeGroup can help perform remediation from the assessment results to improve your companies security posture
* Does your company have cyber security liability insurance? JoyeGroup can help you obtain it.
* JoyeGroup can help ensure your company reduces its exposure to a security breach after an assessment and remediation

Cyber Security and Information Assurance are an increasingly important aspect of IT.  News articles about intrusions into Government and Corporate systems are a consistent occurrence.  Cyber criminals and hostile governments are actively attempting to penetrate systems and steal critical information or disrupt operations.  JoyeGroup offers support to Government and Commercial organizations.

**Project Management Services**

**Why do you need JoyeGroup Project Management (PM) Services?**

A JoyeGroup PM will:

* clearly document the project requirements
* provide focus for a project to be completed
* clearly communicate the needed talent and skills to complete the project
* produce a project schedule to manage time, cost, and scope
* produce consistent project communication updates to project sponsors
* produce needed deliverables to demonstrate progress
  + Deliverable examples:
    - Status Reporting
    - Project Charter
    - Scope
    - Project Plan
    - Product Design Documents
    - Product or process development
    - Training materials
    - Documentation
    - Test plan and results
    - Implementation Plan
* communicate project closure when requirements are met

The JoyeGroup PM will assist the project in being planned, managed, developed, and delivered to complete the project effectively and efficiently.

**Please Note:**

* JoyeGroup’s project management methodology has been approved by the State of South Carolina.
* We have assisted companies in updating their Project Management Organizations (PMO) and their Project Management methodologies

**Information Technology (IT) Leadership and Chief Information Officer (CIO) Services**

**Why you may need JoyeGroup IT Leadership and/or Chief Information Officer (CIO) Services?**

JoyeGroup **IT Leaders** can help define:

* IT organizational chart
* IT succession planning
* Establish a Project Management Organization (PMO)
* Define and document a Project Management Methodology
* System Documentation standards
* Disaster recovery plan
* Solid backup process and test a recovery
* Business Continuity Planning

Many companies only need part time or short term assistance in CIO services.  We can provide that assistance.    
  
JoyeGroup CIO services can help:

* Understand the Company Mission
* Understand the Company Strategic Plan
* Define the mission of the Information Technology (IT) department
* Define the IT Strategic Plan to meet Company objectives

A CIO ensure that information technology is an **Enabler** for the business and should tightly couple with the company’s strategic plan and leadership.

**Subject Matter Expert Services**

**Why you may need JoyeGroup Subject Matter Expert Services?**

As you engage in IT projects, talents and skills are necessary for projects to succeed. JoyeGroup can provides experts the following important areas:

* Requirement managers
* System and Business Analysts
* Developers
* Cyber Security Experts
* Test Managers
* Trainers
* Disaster Recovery and Contingency Planning

## Testimonials from Joye Technology Group Clients

“The Joye Group was the catalyst behind positive technological changes in South Carolina through leadership of the first successful Enterprise Resource Planning (ERP) software implementation in State Government. Their extraordinary leadership and skilled IT professionals expertly provided real cost savings and projects being delivered at the right time, right place and within scope at several State Agencies.”  
**Jim Bryant, Ph.D.  
Former Chief Information Officer (CIO)  
State of South Carolina**

"The Joye Group designed and implemented SharePoint Corporate Wide which brought our 15 plus locations scattered over the Eastern seaboard together on one platform in order for our Company to effectively communicate with each other in real time with everyone working off the same information. The improved information reporting and communication from this system has increased our efficiency, improved our decision making, and reduced our overall costs. Joye Group’s extreme professionalism and technical expertise is second to none. Our Partnership with Joye Group has taken our Company to another level as is relates to our IT systems."

**Bret J. Harris**

**Chief Financial Officer**

**The SEFA Group**

“Joye Technology Group has provided key project management resources that have seamlessly integrated into and perpetuated our goal of instilling project management disciplines. Specifically, Joye Group's leadership and partnership in our recent projects has ensured their success and emphasized the value of IT to provide on-time, on-budget solutions.”  
**Lawrence Pritchard  
CIO  
Schaeffler Group North America**

“The Joye Technology Group has helped our firm with important cyber security protection, implementation of security protocols and hardware / software selection and installation.  Joye Technology Group provides excellent service which is both responsive and proactive. Joye Technology functions as our trusted partner in the technology and security area. Based on our experience I highly recommend them for any business with IT needs or security concerns.”

**Charles Varn, Jr.**

**Managing Member**

**Varn, Render, & Co. CPAs, LLC**

"Working as a lead developer in a scrum shop dedicated toward SharePoint development, I would never have imagined the benefits that we've derived from partnering with the Joye Group.  My team wants to focus on source code and databases, trusting in me to handle business requirements and manage customer expectations all while ensuring that our projects are delivered efficiently; a task that is far too much for me to handle alone.   I expected that a partnership with the Joye Group would free me from the managerial burden of scheduling client meetings, clearly defining objectives and goals, and providing oversight for all documentation that needs to be delivered, so that I could hone my team's skills into a highly effective development machine.  What I got was that and so much more: an ally and friend who manages our pipeline gracefully, encouraging and dignifying each member of my team, and working with both the vigor and humor necessary to keep our morale and operation at its best."

**David Smith**

**Lead Developer**

**WeKnowIT**

"Relocating our national equipment financing group while adopting the IT systems of our new parent and having to maintain the 24/7 availability and security demanded by banking regulations would not have been accomplished without the guidance, resources, and dedication of the Joye Technology Group.   They allowed us to achieve remarkable success at minimum cost and continued to support our daily operations with the appropriate personnel and capabilities.”  
**Dwight Galloway  
Founder and President  
Republic Leasing**

~~"Sharing God's Love maintains records on over 2,000 clients seen annually.  It's essential to have a linked system for multiple users of shared data bases.  Joye Technology Group assisted us in selecting and installing the necessary hardware, loading the software, and consulting and "tweaking" the sytem.  We are very pleased with their service.  The follow-up has been excellent."~~

**~~Marcia K. Adkins, Director~~**

**~~Sharing God's Love~~**

“State government is frequently faced with the mandate to execute complex, statewide initiatives with only limited State resources who are usually fully-tasked on day-to-day operations. Our office would have been unable to successfully support and complete several critical, statewide technology initiatives without the talented resources, readily available from the Joye Group.”  
**Dell B. Ford, PMP (retired)  
Former Director, Project Management Office  
South Carolina Office of the State CIO**

As Finance Lead with the SCEIS project (South Carolina's SAP Public Sector implementation), I had the opportunity to work with consultants from the Joye Technology Group whose expertise were in the areas of Material Management, Business Warehouse, Technical Development (ABAP), and Project Management.  These team members were professional and very highly skilled and often worked long hours to ensure that project deadlines were met.  The SCEIS project has been an overwhelming success and the consultants from Joye Technology Group played instrumental roles in that success.

**Bruce Burnett**

**Finance Lead**

**State of SC SCEIS Project**

 “Joye Technology Group leadership has assisted the SC Department of Insurance (DOI) in Strategic Planning, fulfilling the role of Chief Information Officer, and providing outstanding leadership in assisting our information technology team as an enabler to DOI process and cost reduction improvements.”  
**Benjamin I. Duncan II  
Deputy Director of Administration  
South Carolina Department of Insurance**